

Table of Contents

- General Overview of the Logistics Sector in ASEAN
- Key Trends in the ASEAN Logistics Sector

Future Outlook of the Logistics industry in ASEAN

- **Changing Consumer Behaviour and Trends**
- Comparison of Logistics Performance in ASEAN countries

Key Insights from Past Experiences

General Overview of the Logistics Sector in ASEAN

Currently, there are four (4) major trade routes within ASEAN itself





ASEAN India

Route India represents one of the key nations that undertake trades with ASEAN and China. Trades span across other routes whilst passing through ASEAN countries until it reaches China via the ASEAN China Route.

South North

The **Route**th trade route is the most important trade route with goods flowing through Thailand, Malaysia and Singapore via land, air and sea whilst transiting in ports along the straits of Malacca.



ASEAN China

China iRoute ASEAN's largest and most important trade partner and this route is the main facilitator for the movement of goods. This route is in the midst of growing in prominence under the Belt and Road Initiative (BRI).

East West Route

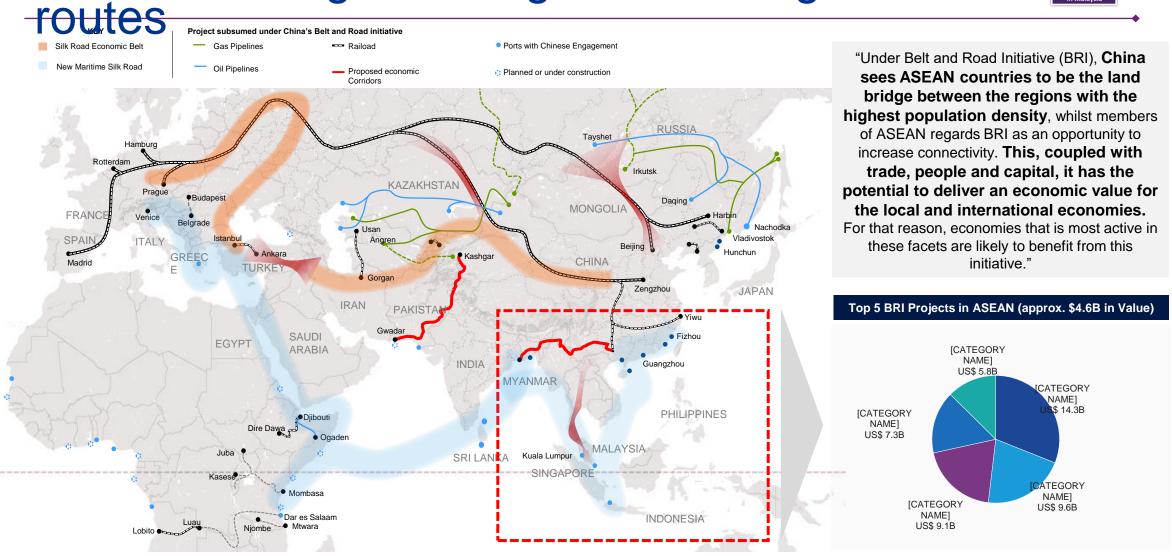
This route is currently only accessible by road or air transport. The connection to China via Vietnam will boost the flow of goods between the ASEAN countries and China. Increasing connectivity between these two regions will be a key facilitator of sustained growth in the future





There are several major projects within ASEAN aiming to strengthen existing trade





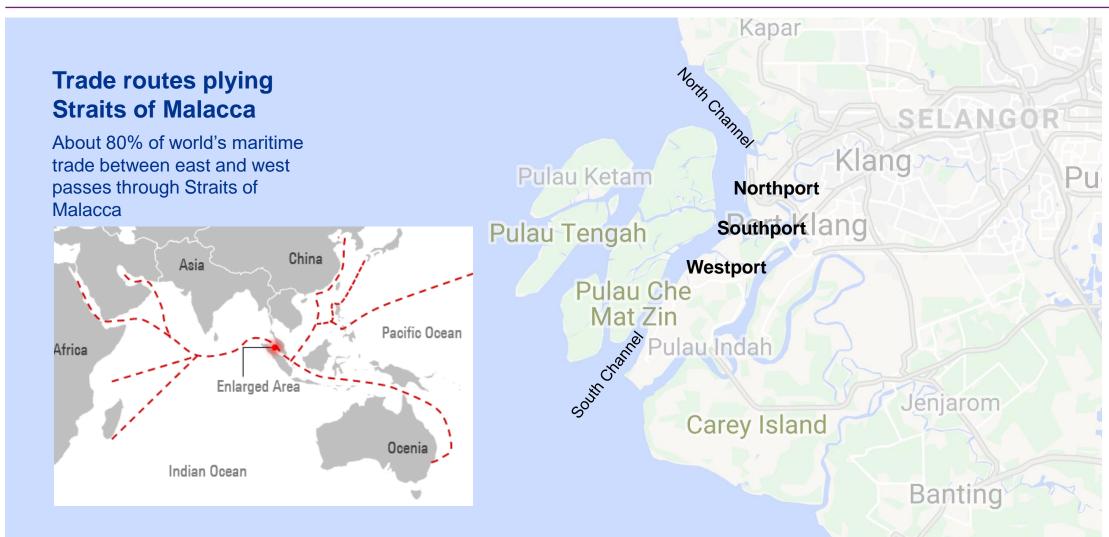
Source: China and Southeast Asia: Many Belts and Roads to turn, CIMB Asean Research Institute 2018 & LSE





Expected growth in trade and logistic activities for ASEAN ports





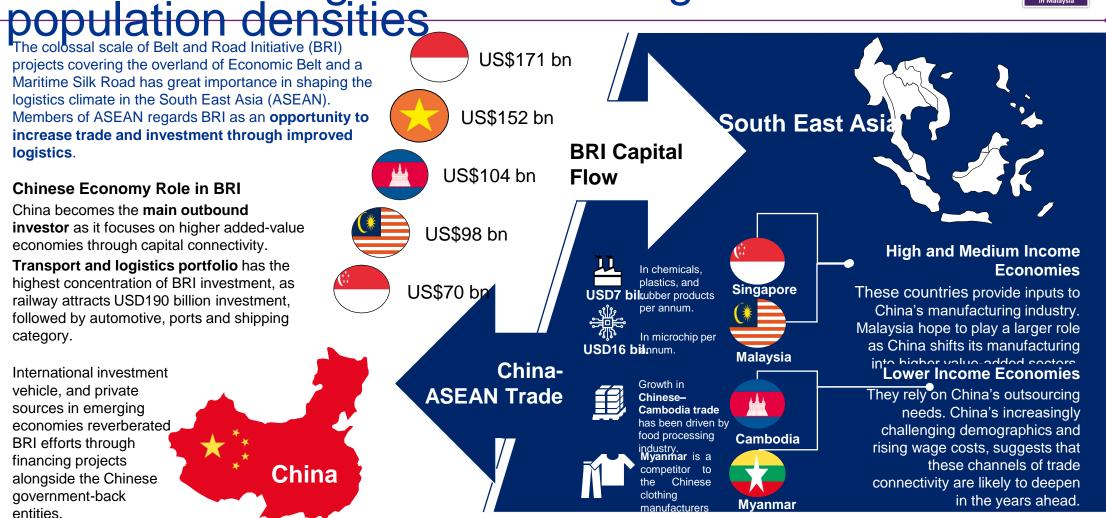
Source: China and Southeast Asia: Many Belts and Roads to turn, CIMB Asean Research Institute 2018 & LSE





ASEAN countries would be the land bridge between the regions with the higher





Source: China and Southeast Asia: Many Belts and Roads to turn, CIMB Asean Research Institute 2018 & LSE





Overall, the development in logistics infrastructure coupled with economic growth potential of ASEAN region... Promising economic outlook for the ASEAN region...



Strong economic growth



Home to more than 600 ASFANnillion people and has the third largest labor force in the world.

per annum

GDP growth forecast for the next decade.

Suitable demographic profile



Working class dominates the population and forecasted to grow by 55 million over the next decade. Moreover, ASEAN's young demographic continues to attract MNCs to invest heavily in the region.

Surging middleclass



The recent crystallization of the **ASEAN Economic Community** (AEC) in 2015 and other free trade agreements have resulted as a single market and production base that allows a greater volume of goods to be made and to passthrough.

It has also led to an increasingly transparent legal and regulatory framework for intra-ASEAN trade.

India and China drives the trade volume - the world's big and growing consumer bases which are driving trade in the region.



ASEAN trade volume is expected to increase by 130% and be valued at USD 5,653 billion by 2023

Widening maritime network

The global shipping landscape demands larger ports with improved cargo handling capacity.



ASEAN nations have the potential for robust maritime interconnectivity given the geographical location. This potential is not fully seized.

Under the ASEAN Connectivity Masterplan, 19 ports in Indonesia will be constructed to accommodate ships with capacity of 5,000 twenty foot equivalent units (TEU)11.

Strengthening road transport and railways

Some ASEAN nations are archipelagos, making sea transport of paramount importance.



Current scheduled investments in ASEAN's rail network amount to USD200 **billion** (2013), set to benefit peninsular economies the most.

It is further estimated that an annual investment of **USD60** billion (2016) would be required for water, power, rail, road and other infrastructure to meet projected future demand.

Introduction of automated warehousing within the region

ASEAN region makes up more that 370 million internet users (2018) which implies a lucrative opportunity for e-commerce logistic providers. Alibaba set up a trading and logistic hub in Malaysia to secure the firstmover advantage.





Whilst ASEAN countries are poised to grow, there are still key challenges that need to be





Key economic indicators:

	Singapor e	Thailand	Vietnam	Malaysia	Indonesia	Philippine s	Brunei	Lao PDF	Cambodia	Myanmar	Avera ge Annua I
Population	5.7 m	67.9 m	95.5 m	32.8 m	267.0 m	108.7 m	0.4 m	6.9 m	16.5 m	53.0 m	+ 11.8 %
GDP Growth	3.6 %	3.9 %	6.8 %	5.9 %	5.1 %	6.7 %	1.3 %	6.9 %	7.1 %	6.8 %	+ 5.3 %
FDI Inflows	\$18,752 m	\$2,370 m	\$419 m	\$3,990 m	\$702 m	\$374 m	\$33 m	\$7 m	\$20 m	\$273 m	+ 10.7 %
tal Trade Value:	———				\$2,574 I						+ 14.9 %



Key challenges/issues affecting the region as a whole:



Corruption Index



Wide Spectrum of Income Levels



Patchy Technological Readiness Levels



Dissimilar Economic Conditions

Source: World Bank, OECD, ASEAN Statistics, World Economic Forum

*Breakdown not available

Nonetheless, the future of ASEAN remains promising notwithstanding the social/economic disparities





Outlook of the Logistics Industry in ASEAN

Changing consumer behavior and technological enablement have transformed



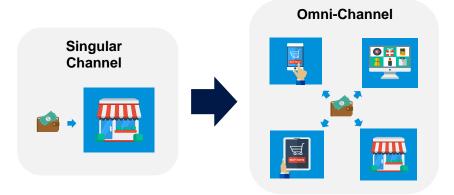
the logistics sector landscape

Due to technological enablement of e-Commerce, consumer channels are

expected to shift dramatically...



...which have also vastly revamped the consumers' journey...



...necessitating organisations to shift focus on three (3) growth drivers

- **Adopting New Sales Channels**
- **Products/Services Innovation**
- **Maintain Customer Loyalty**

Source: DHL Logistics Supply Chain Trade Trends, DHL-IDC Manufacturing Insights Survey





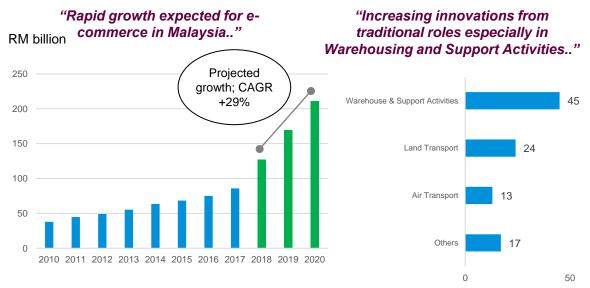
Developments in technology have impacted the supply chain structure in Malaysia and the ASEAN region



Increased Complexity



"e-Commerce has dramatically changed the way businesses are conducted."



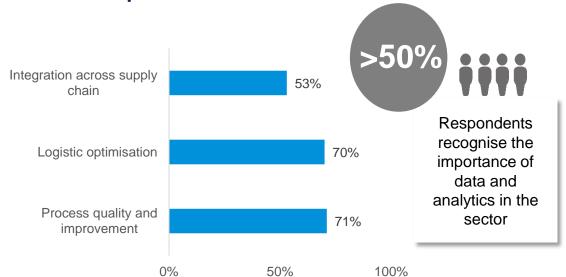
GDP Contribution of E-commerce

Percentage distribution of valueadded by activity, 2017

Technological Disruption



"Increasing use of data and analytics, and continual optimization."



Role of Big-Data in the Logistics Sector

Source: MITI and DOSM

KPMG

Source: 2017 Third Party Logistic Study, KPMG Analysis



Logistics effectiveness and efficiency is crucial to sustain growth potential



ASEAN Economy Overview ASEAN e-Commerce industry GDP per **Forecasted and Current Internet** Capita **Users by Region (million)** Singapore \$90,000 Indonesia 2020 \$28,000 Malaysia Philippines 2020 Thailand \$17,000 Vietnam \$12,000 82 Indonesia **Forecast Size of** Southeast Asia's E-\$200 2015 **Philippines** commerce Market \$8.000 **Southeast Asian** Thailand (US\$ Billion) **Internet Economy** \$51 (US\$ billion) \$6,000 Vietnam 2015 \$38 Malaysia \$29 \$50 Singapore \$31 2020 2015 2017 2018 2019 2020 2021 2022 2023 2024 2025 2015 2017 2025 (projected) Source: Business Insider





Singapore's Tuas Port: world's largest port terminal and a showcase for how technology allows it to cope with growth





Floating

Platforms



Drones



Automated

Technology



Tracking

Arriving

Vessels



Just-In-

Time Arrival

System



Technology

Green

Used for
deliveries and
inspection of
vessels with
unprecedented
mobility

Automated cranes for automated operations with computers and cameras used to ensure safety of

containers

Reduce waiting time of calling vessels and optimise port services

Arrival information conveyed digitally with a new Vessel **Traffic** Management System used to manage and track vessels

Cranes and guided vehicles are powered by electricity and supported by solar energy in hybrid



ASEAN countries experience disparate performance in the logistics industry

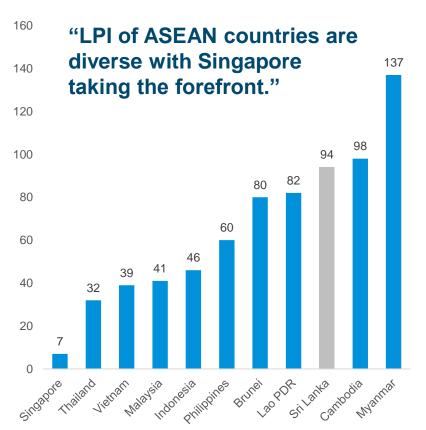


Logistics Performance Index (LPI)

2 3

Logistics Performance Scores









■ Infrastructure

■ International shipments

■ Logistics competence

■ Tracking & tracing

■ Timeliness

Source: World Bank, Logistics Performance Index 2018





Sub optimal logistics performance may be due to the absence of a comprehensive policy for the sector



Philippine Singapore **Thailand Vietnam** Lao PDF Cambodia Malavsia Indonesia Brunei S Myanmar **Specific** roadmaps. Productivity National Logistics Government National National Introduced None - Existing None - Existing None - Existing None - Existing Development Roadmap of Logistics and Logistics master plans master plans master plans recently National master plans master plans to Strategic Plan (2007-Transport and Facilitation Blueprint Logistics and initiatives and initiatives and initiatives and initiatives 11) endorsed by the approved Logistics Industry Thai Cabinet in grow the sector action plans for Master Plan (SISLOGNAS) Masterplan in are only are only are only are only Land Transport February 2007: improving the 2015-2020; 2011-25 2017 which focused on focused on focused on focused on Master Plan 2030 Thailand's Logistics are in-place Development Strategy competitivenes currently being general general general aims to general Air Transport (2013-17): Trade Industry implemented transportation transportation transportation transportation s of the advance Facilitation and Supply Transformation Philippines' Chain Management logistics sector needs needs needs needs Map 2025: for Competitiveness in 2017 competitivenes Maritime Plan; s in logistics Smart Nation Initiative with Transport as one of the focus areas Availability of specific central coordinating The Prime National No central National National Cabinet-level No central No central No central No central Logistics Task Logistics Team coordinating coordinating coordinating Minister's Logistics coordinating Task Force coordinating agencies to spur Office for Smart Committee Force reporting to the agency yet* agency agency agency agency Office of the sector growth Nation Initiative oversees this President sector

Key Insight:

It is implied that LPI growth is positively correlated with Government intervention for the sector.

Source: IASEANS - Yusof Ishak Institute





^{*}Government of Vietnam is currently in the process of establishing a dedicated team to oversee the sector.

Government intervention and/or support, with proper strategic planning based on country-specific requirements, are crucial for the



Key Impetus that Spurred Logistics Growth in ASEAN



Need for
Governmental
intervention to establish
policies and action plans to
drive sector growth



Need for proper strategic planning when developing and managing infrastructure

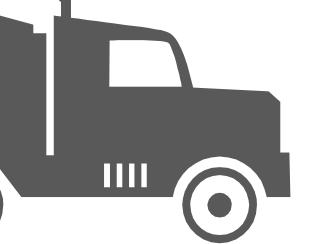




Need for industry players to adopt newer technologies whilst Government provides incentives to encourage

advancement

"Henceforth, some lessons learnt on how ASEAN have addressed its own Logistics challenges will be shared."











Key Insights from past experiences as a practitioner in the Industry

Strategic placement and management of port user needs is crucial for the long term sustainability of ports in Malaysia.





Location of port should be strategic and planned with a holistic view





Feedback from port users are crucial and should always be sought





Financial sustainability and planning should be the main agenda for port operators





How KPMG Helped?

- 1 KPMG strategically identified new locations for setting up new ports
- 2 KPMG engaged and interviewed port users on their satisfaction rates alongside deriving improvement opportunities
- 3 KPMG developed financial models for port operators in-line with future demand and developments





Malaysia's key ministries have formed a strategic partnership to tackle manpower challenges in the sector





Extensive government intervention from relevant ministries is crucial





Manpower challenges for the sector needs to be addressed through policy changes





Alignment of logistics talent supply and demand is required nationwide





How KPMG Helped?

- 1 KPMG devised long term strategic plans for both Ministries on tackling the issues
- 2 KPMG studied the HR requirements of the sector through extensive research and stakeholder interviews.
- KPMG conducted a nationwide dialogue session for wide-range of stakeholders





Moving forward, to better manage future logistics demand, there will the need to



anhance nolicy making and streamline

To cope with future & potential demand, ASEAN may need to focus on...

GOVERNMENTAL ENGEAVOURS
Accelerating Logistics Efficiency



Greater use of technology as used in advanced nations and through knowledge sharing



Leverage win-win trade routes with neighbouring countries in ASEAN, such as through the

Strengthening Policy
Mandate





Key
Consideration
s for the
ASEAN
Logistics
Sector

Overcoming Domestic
Challenge



Government would need to unify efforts if sector oversight is fragmented Government may need to actively intervene in sector development

Establishing Partnerships



Co-operative initiatives should be sought amongst related government entities

Greater levels of economic cooperation within the region's countries

...in view of the dynamic landscape and expected growth in the region





Thank you